

**27 August 2018**

The Chief Executive Officer  
Independent Pricing and Regulatory Tribunal of NSW  
PO Box K35  
**Haymarket Post Shop NSW 1240**

Sent via email to: [Jessica\\_Hanna@ipart.nsw.gov.au](mailto:Jessica_Hanna@ipart.nsw.gov.au)  
cc: [Robert\\_Aposhian@ipart.nsw.gov.au](mailto:Robert_Aposhian@ipart.nsw.gov.au)

Solo Water Pty Ltd reports as follows:

1. This report:
  - a) Documents all non-compliances with the licence conditions to which Solo Water Pty Ltd is subject by virtue of its Retail Supplier's Licence during the 2017/18 financial year ending 30 June; and
  - b) Includes all Licence Data about Solo Water's operations required to be reported in accordance with Schedule B of the Retail Suppliers' Reporting Manual (July 2018).
2. This report has been prepared by Solo Water Pty Ltd with all due care and skill, including to ensure that all information provided in the report is accurate and reliable, in full knowledge of conditions to which it is subject and in compliance with IPART's current Retail Supplier's Reporting Manual (July 2018) under the *Water Industry Competition Act 2006* (NSW).
3. Schedule A provides information on all obligations with which Solo Water Pty Ltd did not fully comply during 2017/18.
4. Other than the information in Schedule A, Solo Water Pty Ltd has complied with all condition to which it is subject.

IPART should liaise with Brad Irwin in regard to Solo Water Pty Ltd's Annual Compliance Report. Brad may be contacted at 1300 SOLO WU (1300 7656 98) or [brad.irwin@solowater.com.au](mailto:brad.irwin@solowater.com.au).

If Brad is unavailable at any time, IPART should liaise with Craig Heiningger. Craig may be contacted at 1300 SOLO WU (1300 7656 98) or [craig.heiningger@solowater.com.au](mailto:craig.heiningger@solowater.com.au).

Annual Compliance Report  
For 2017/18  
Licensee: Solo Water Pty Ltd (15\_036R)  
ACN: 160 013 614



**Signed** for and on behalf of,  
Solo Water Pty Ltd  
ACN 160 013 614

A handwritten signature in black ink that reads 'Rhys Richards'.

\_\_\_\_\_  
Signature of Director

A handwritten signature in black ink that reads 'Dean Wagstaff'.

\_\_\_\_\_  
Signature of Director

Rhys Richards

\_\_\_\_\_  
Name of Director (print name)

Dean Wagstaff

\_\_\_\_\_  
Name of Director (print name)

**Schedule A Non-Compliances**

#	List obligations breached, including a brief description of each obligation	Describe: i. Date or period of licence non-compliance ii. Nature and extent of licence non-compliance (including whether and how many customers and/or other licensees have been affected) iii. Reasons for licence non-compliance iv. Remedial action taken v. Actual/anticipated date of full compliance
N/A	N/A	N/A

Note: Solo Water Pty Ltd did not record any Non-Compliances during the 2017/18 reporting period.

## Schedule B Licence Data

**Table 1: Licence Data**

### Licence data for reporting period 2017-18

<b>Water utility</b>	<b>WICA Retail Supplier</b>
Business name	<b>Solo Water Pty Ltd</b>
Licence data items to report	9

Licence data #	Units	Report in relation to licence data	Licence data	Definition
L1	ML	<b>10.48</b>	Total volume of water supplied (ML)	The total volume of drinking and non-potable water supplied, including for environmental flows and bulk water exports in the financial year.
L2	ML	<b>1.56</b>	Total volume of non-potable water supplied (ML)	The total volume of non-potable water supplied by the utility during the reporting year, in megalitres (ML).
L3	ML	<b>2.69</b>	Total volume of wastewater collected (ML)	The total volume of wastewater collected by the utility during the reporting year, in megalitres (ML).
L4	'000	<b>0.067</b>	Connected residential properties – water supply (000s)	The number of connected residential properties receiving water supply services from the utility during the reporting year (properties 000s).
L5	'000	<b>0</b>	Connected non-residential properties – water supply (000s)	The number of connected non-residential properties receiving water supply services from the utility during the reporting year (properties 000s).
L6	'000	<b>0.067</b>	Connected residential properties – wastewater (000s)	The number of connected residential properties receiving wastewater services from the utility during the reporting year (properties 000s).
L7	'000	<b>0</b>	Connected non-residential properties – wastewater (000s)	The number of connected non-residential properties receiving wastewater services from the utility during the reporting year (properties 000s).
L8	'000	<b>0.067</b>	Connected residential properties – recycled water supply (000s)	The number of connected residential properties receiving recycled water services from the utility during the reporting year (properties 000s).
L9	'000	<b>0</b>	Connected non-residential properties – recycled water supply (000s)	The number of connected non-residential properties receiving recycled water services from the utility during the reporting year (properties 000s).

Note: The above data has also been provided in excel format.