

22 August 2019

The Chief Executive Officer
Independent Pricing and Regulatory Tribunal of NSW
PO Box K35
Haymarket Post Shop NSW 1240

Sent via email to: *Jamie_Luke@ipart.nsw.gov.au*
cc: *Robert_Aposhian@ipart.nsw.gov.au*

Solo Water Pty Ltd reports as follows:

1. This report:
 - a) Documents all non-compliances with the licence conditions to which Solo Water Pty Ltd is subject by virtue of its Retail Supplier's Licence during the 2018/19 financial year ending 30 June; and
 - b) Includes all Licence Data about Solo Water's operations required to be reported in accordance with Schedule B of the Retail Suppliers' Reporting Manual (August 2019).
2. This report has been prepared by Solo Water Pty Ltd with all due care and skill, including to ensure that all information provided in the report is accurate and reliable, in full knowledge of conditions to which it is subject and in compliance with IPART's current Retail Supplier's Reporting Manual (August 2019) under the *Water Industry Competition Act 2006* (NSW).
3. Schedule A provides information on all obligations with which Solo Water Pty Ltd did not fully comply during 2018/19.
4. Other than the information in Schedule A, Solo Water Pty Ltd has complied with all condition to which it is subject.

IPART should liaise with Brad Irwin in regard to Solo Water Pty Ltd's Annual Compliance Report. Brad may be contacted at 1300 SOLO WU (1300 7656 98) or brad.irwin@solowater.com.au.

If Brad is unavailable at any time, IPART should liaise with Craig Heininger. Craig may be contacted at 1300 SOLO WU (1300 7656 98) or craig.heininger@solowater.com.au.

Annual Compliance Report
For 2018/19
Licensee: Solo Water Pty Ltd (15_036R)
ACN: 160 013 614



Signed for and on behalf of,

Solo Water Pty Ltd
ACN 160 013 614

A handwritten signature in black ink that reads 'R. Richards'.

Signature of Director

A handwritten signature in black ink that reads 'D. Wagstaff'.

Signature of Director

Robert Richards

Name of Director (print name)

Dean Wagstaff

Name of Director (print name)

Schedule A Non-Compliances

#	List obligations breached, including a brief description of each obligation	Describe: i. Date or period of licence non-compliance ii. Nature and extent of licence non-compliance (including whether and how many customers and/or other licensees have been affected) iii. Reasons for licence non-compliance iv. Remedial action taken v. Actual/anticipated date of full compliance
N/A	N/A	N/A

Note: Solo Water Pty Ltd did not record any Non-Compliances during the 2018/19 reporting period.

Schedule B Licence Data

Table 1: Licence Data

Licence data #	Units	Report in relation to licence data	Licence data	Definition
L1	ML	37.06	Total volume of water supplied (ML)	The total volume of drinking and non-potable water supplied, including for environmental flows and bulk water exports in the financial year.
L2	ML	13.93	Total volume of non-potable water supplied (ML)	The total volume of non-potable water supplied by the utility during the reporting year, in megalitres (ML).
L3	ML	17.09	Total volume of wastewater collected (ML)	The total volume of wastewater collected by the utility during the reporting year, in megalitres (ML).
L4	'000	0.24	Connected residential properties – water supply (000s)	The number of connected residential properties receiving water supply services from the utility during the reporting year (properties 000s).
L5	'000	0	Connected non-residential properties – water supply (000s)	The number of connected non-residential properties receiving water supply services from the utility during the reporting year (properties 000s).
L6	'000	0.22	Connected residential properties – wastewater (000s)	The number of connected residential properties receiving wastewater services from the utility during the reporting year (properties 000s).
L7	'000	0	Connected non-residential properties – wastewater (000s)	The number of connected non-residential properties receiving wastewater services from the utility during the reporting year (properties 000s).
L8	'000	0.22	Connected residential properties – recycled water supply (000s)	The number of connected residential properties receiving recycled water services from the utility during the reporting year (properties 000s).
L9	'000	0	Connected non-residential properties – recycled water supply (000s)	The number of connected non-residential properties receiving recycled water services from the utility during the reporting year (properties 000s).

Note: The above data has also been provided in excel format.