



PRICING SCHEDULE

Customer Information

Effective 1 September 2019 – 30 June 2020

IMS-SERV-F-2099-SW

CONTENTS

1	PURPOSE	3
1.1	Scope	3
1.2	Objective.....	3
2	PROPERTY, BUILDING AND CONNECTION FEES	3
3	FIXED SERVICE AVAILABILITY AND VOLUMETRIC USAGE CHARGES.....	4
4	RESIDENTIAL MISCELLANEOUS CHARGES.....	5

© Solo Water Pty Ltd 2019

This document is and shall remain the property of Solo Water Pty Ltd. The document may only be used for the purposes for which it was provided. Unauthorised use of this document in any form whatsoever is prohibited.

1 PURPOSE

The purpose of this Pricing Schedule is to provide information and guidance to customers relating to the current fees and charges for Solo Waters services for the 2018/19 financial year. All fees and charges are GST Free unless stated otherwise.

1.1 Scope

This Pricing Schedule covers information for customers regarding the following:

- Property, Building and Connection Fees
- Fixed Service and Volumetric Usage Charges
- Residential Miscellaneous Charges

1.2 Objective

Solo Water will endeavour to provide up to date schedules for pricing and relevant information regarding our operations, products and services.

2 PROPERTY, BUILDING AND CONNECTION FEES

The following table identifies fees for connection to Solo Water Infrastructure:

RESIDENTIAL PROPERTY, BUILDING & CONNECTION CHARGES			
SERVICE	DESCRIPTION	UNIT	CHARGE
Property Service Diagram	Supply of diagram showing the drinking water, recycled water and sewerage connection points on the lot.	Per lot	\$60.00
Assessment of Building Plans for new building & structures (stamping plans)	Assessment of zone of influence and connections requirements for any proposed building works on the lot. Once approved the plans will be stamped by Solo Water.	Per application	\$160.00
Connection of a new approved building/structure	Connection to drinking water system	Per connection	\$550.00
	Connection to sewerage system	Per connection	\$770.00
	Connection to recycled water system	Per connection	\$425.00
Disconnection fee for remove existing connections.	Disconnect drinking water system	Per disconnection	\$140.00
	Disconnect recycled water system	Per disconnection	\$140.00
	Disconnect sewerage system	Per disconnection	\$140.00
Inspect a pool	Inspection of a pool for compliance to Solo Water connection conditions	Per inspection	\$140.00

3 FIXED SERVICE AVAILABILITY AND VOLUMETRIC USAGE CHARGES

Charges for drinking water, recycled water and sewerage services are broken up into a fixed service availability charge and a variable water usage charge.

The fixed service availability charges relate to the cost of provision of infrastructure to the lot and are payable from the date the service is provided to the lot, whether you have built a house or not.

A summary of the fixed service availability charges are provided in the following Table.

FIXED RESIDENTIAL SERVICE AVAILABILITY CHARGE			
SERVICE	DESCRIPTION	UNIT	FIXED CHARGE
Drinking Water	Fixed Service Availability	Per Quarter	\$76.50
Recycled Water	Fixed Service Availability	Per Quarter	\$62.50
Pressure Sewer	Fixed Service Availability	Per Quarter	\$172.50

In addition to the fixed charges the variable water usage charges apply once you move into your house and start using water. We do not charge a variable charge for the pressure sewerage service.

A summary of the variable water usage charges are provided in the following table.

VARIABLE RESIDENTIAL VOLUMETRIC WATER USAGE CHARGES			
SERVICE	DESCRIPTION	UNIT	USAGE CHARGE
Drinking Water	Bulk Supplier Usage Charge (Central Coast Council)	\$/kL	\$2.03
	Local Supplier Usage Charge (Catherine Hill Bay Water Utility)	\$/kL	\$0.71
	Total Drinking Water Usage Charges	\$/kL	\$2.74
Recycled Water	Local Supplier Charge (Catherine Hill Bay Water Utility)	\$/kL	\$2.40

4 RESIDENTIAL MISCELLANEOUS CHARGES

The following table identifies miscellaneous fees and charges relating to our services:

RESIDENTIAL MISCELLANEOUS CHARGES			
SERVICE	DESCRIPTION	UNIT	CHARGE
Late Payment Fee	Late payment fees apply if there is any overdue amount when the next bill is issued.	Per bill cycle	\$20.00
Bank Authority (Declined Payment)	If your financial institution declines your bill payment, we will charge you a fee.	Each event	\$10.00
Credit Card Surcharge	Fees on Visa / Mastercard	Each event	1.25%
Postage and Handling	If you require paper bills to be mailed out to you.	Each event	\$2.20 (Inc. GST)
Change of ownership	Paid by the sellers conveyancer to process the change of ownership form	Each Event	\$60.00
Billing Search	Up to five years	Each event	\$60.00
Application for a Metered Standpipe	Administration fees	Each event	\$200.00
Standpipe Security Bond	Deposit for hire	Per standpipe	\$1000.00
Standpipe Hire	Drinking Water Standpipe	Monthly	\$50.00
	Recycled Water Standpipe	Monthly	\$35.00
Standpipe Water	Drinking Water Standpipe, including pool filling	Per kL	\$3.50
	Recycled Water Standpipe	Per kL	\$3.00
Pool inspection	Inspection to pool to verify Solo Water connection requirements	Per Inspection	\$140
Remove Water Supply Restriction	Removal of the flow restriction if your water supply has been restricted due to lack of payment	Business hours (8am-3pm week days)	\$140.00
		After hours	\$280.00
Meter Reading – Special Reads	Meter reads outside of scheduled reads	Business hours (8am-3pm week days)	\$140.00
		After hours	\$280.00
Inaccessible Meter Read Arrangement	Arranged scheduled reads	Administration fee	\$70.00
Inaccessible Meter Imputed Charge	Arranged scheduled reads	Each event	\$40.00
Request for Sub Metering	Administration fees	Each event	\$65.00
Affix a Sub Meter	Service fee	Each event	\$240.00

RESIDENTIAL MISCELLANEOUS CHARGES			
SERVICE	DESCRIPTION	UNIT	CHARGE
Water Meter Replacement	20mm	Each event	\$220.00
	25mm	-	\$220.00
	32mm	-	\$220.00
	40mm	-	\$300.00
	50mm (light)	-	\$300.00
	50mm (Heavy)	-	\$500.00
	65mm	-	\$500.00
	80mm	-	\$600.00
	100mm	-	\$800.00
	150mm	-	\$1100.00
	250mm	-	\$4300.00
	300mm	-	\$5400.00
	Service Call Out Fees, if we are required to attend to your property in relation to a blockage, leak or other issue.	If it is determined that the issue is located on your private plumbing system upstream of your connection point, you will be charged a service call out fee and be required to pay for the required repairs.	Per Call Out Business hours (8am-3pm week days) After hours
If it is determined the issue is located on our assets down stream of your connection point, there will be no charge and we will undertake the required repairs.			No fees will be charged
If you call your own private plumber to fix a blockage and we are provided evidence that the blockage is downstream of the connection point, we will agree pay the reasonable amount of the private plumbers fee. Prior approval is required.			We will pay your plumbers reasonable charges (subject to prior approval)
Damage to our assets on your property	Any damage to our assets located on your property.	Per event	Rectification costs basis. TBC for each event
Rectification Notice	If we become aware of an issue associated with your property including: <ul style="list-style-type: none"> • Stormwater infiltration to sewer • Illegal connections • Pool water discharged to sewer • A potential cross connection • Disposal of inappropriate products and chemicals to sewer We will issue you a rectification notice advising of what you need to do to rectify the issue.	For each rectification notice issued and for each follow up notice issued until rectified.	\$60