

Customer Details	
Applicant Name:	
Business Trading Name:	ABN/ACN:
Business Address:	
Postal Address:	
Telephone:	Mobile:
Email:	

Standpipe Hire Details	
Commencement Date:	Termination Date:
Water Type : Potable Water <input type="checkbox"/> Recycled Water <input type="checkbox"/>	
Type of Use: Construction <input type="checkbox"/> Water Carting <input type="checkbox"/> Pool Filling <input type="checkbox"/> Maintenance <input type="checkbox"/> Irrigation <input type="checkbox"/> Other (please specify) <input type="checkbox"/> _____ Description of Proposed Use: _____	
Preferred Standpipe Size: Size of standpipe required (subject to availability and operational requirements). 25 mm <input type="checkbox"/> 32 mm <input type="checkbox"/> 65 mm <input type="checkbox"/>	
Is the standpipe being used to fill a tanker/storage tank attached to a vehicle: Yes <input type="checkbox"/> No <input type="checkbox"/>	
Vehicle Details: Please list all Your vehicles and tanks that will use the Standpipe.	
Make:	Model:
Registration:	Tank Volume:

Authorised Person: Authorised personnel are to be Your employee, agent, or contractor acting under Your control and direction.			
Name of Authorised Person:	Position:	Mobile Number:	Email:

Certification Information – Documents to be submitted with Your Standpipe Agreement

Your application will not be considered by Solo Water until the following documents are received:

1. Backflow Prevention inspection current certificate Yes ☐
2. Public liability insurance current certificate Yes ☐
3. Drinking Water Carter Quality Assurance Program (QAP) (if relevant)
Yes ☐ Not relevant ☐
4. Safe Work Method Statement (SWMS) (or equivalent) Yes ☐ Not relevant ☐

Additional documents required for access to Recycled Water:

1. Recycled Water Management Plan Yes ☐ Not relevant ☐

Note: If you are carting water for drinking water purposes, you must advise NSW Health, be registered with NSW Food Authority and return a Drinking Water Carter Quality Assurance Program to NSW Health.

Applicant Acknowledgement of Condition of Hire

I (the person named below) certify that the information provided in this Standpipe Application Form is true and correct and I am authorised to sign on behalf of the Applicant named in this Standpipe Application Form.

I have read and understood this Standpipe Agreement and I agree to all the terms and conditions on behalf of the Customer named in this Standpipe Application Form.

Applicant Name: _____

Position at Company: _____

Applicant Signature: _____

Date: / /

Office Use Only

Standpipe Meter Number:

Current Meter Read:

Date issued:

Standpipe Approval Number:

Issued by:

Comments:

Please submit all applications by email to: info@solowater.com.au

Please note that applications will take up to 10 business days to process. Please allow for this when applying.

Terms and Conditions

General Provisions

1. An application may be made to Solo Water for a portable metered water standpipe and permission to draw water from Solo Water mains via a non-fixed standpipe. Each application will require an application fee as detailed within Solo Water's Pricing Schedule. The application fee is to be submitted along with detailed information of the applicant and the proposed use of the water.
2. The applicant will pay the Standpipe Security Bond to Solo Water which may be used by Solo Water towards the repair or loss of the standpipe or applied against outstanding charges. Should the cost of repair or replacement exceed the security bond held by Solo Water then this will result in the applicant paying the remaining balance to fully cover the cost of repair/replacement.
3. The application will be determined and assessed on a merit based approval process.
4. Each approval will be linked to the registration number of the applicant's water tanker/truck(s), details of which must be supplied on the application.
5. The approval will not be transferable to any other business or vehicle. Any variations will require another application and fee to be submitted to Solo Water.
6. If approved, access shall only be by a Solo Water hydrant. The approval will be issued for a period of 2 years only or as otherwise notified.
7. A list of approved persons will be issued to Solo Water's staff. Solo Water staff may undertake random inspections, and check compliance with the approval at any given time. The approved standpipes relevant to the vehicle/approval must be presented for inspection upon request.
8. Metered water standpipes issued by other authorities are not permitted for use in the Solo Water system.
9. The metered standpipe shall be and remain the absolute property of Solo Water.
10. Whilst the ownership of the metered standpipe remains with Solo Water all risk associated with the use of the standpipe will pass to the applicant upon taking possession. Solo Water is not responsible for the water or its use once it is delivered from the hydrant.
11. All employees must be fully trained by the applicant in the correct and safe operation for accessing water from a hydrant with standpipe. Staff/contractors must be made aware by the applicant of all Solo Water conditions within the approval.
12. You, and any employee or person acting on your behalf, must comply with all laws when using a standpipe. You must accept full responsibility for any damage to any person or property from the use of the standpipe.
13. You must pay all associated Solo Water fees including a monthly hire and usage charges as detailed within the Pricing Schedule.
14. You must provide quarterly meter readings to Solo Water for all standpipes upon request. This will usually be in July, October, January and April. The meter reads should be in the form of a digital photograph (including standpipe number, reading and date) and sent via email to the following email address: info@solowater.com.au.
15. The Applicant will monitor the meter and if the usage registered appears to be incorrect the Applicant will immediately notify Solo Water and arrange to have the standpipe tested for accuracy.
16. Solo Water reserves the right to average or estimate water use and suspend or terminate your approval, if you fail to provide a meter reading or where the standpipe is allegedly lost, stolen, damaged or defective.
17. The Applicant must advise Solo Water immediately it is known that a standpipe has been lost or stolen or damaged.
18. The Applicant is responsible to compensate Solo Water for the cost of replacing the standpipe in the event that it is lost or stolen.
19. The Applicant will be required to pay a further security bond prior to the issue of a replacement standpipe.
20. Solo Water reserves the right to withdraw, rescind or suspend a standpipe approval at any time without notice and you release Solo Water from any loss or inconvenience resulting from such withdrawal.
21. Solo Water may revoke or suspend your approval, if you or your agents provide false or

misleading information to us or if you breach any of these terms and conditions.

22. The Applicant may terminate this agreement by returning the standpipe to Solo Water and paying all outstanding charges.
23. Upon returning a standpipe, the Applicant will be issued with a final account for water usage which will need to be paid in full prior to the release of any bond money held by Solo Water.

Standpipe Use Conditions

1. Standpipes must be kept in good working order with a water meter fitted to the standpipe.
2. Standpipes must be fitted with an approved backflow prevention device. The Applicant is required to provide the portable backflow prevention device and will need to have a current backflow prevention certificate issued by a licensed plumber. Solo Water may also attend your work site to determine if it meets our requirements.
3. Solo Water must be notified immediately in the event of back flow failure.
4. The Applicant is only to connect the standpipe to suitable water connection points as identified by Solo Water.
5. The standpipe must be attended at all times when in use.
6. The Applicant shall ensure all fittings and hoses are fit for purpose and in good condition to prevent water leakage or accidental discharge.
7. The Applicant and all employees and agents will use all care and diligence in the connection and disconnection of the standpipe to the water mains. The Applicant will be liable for any damage caused to the water main or any property from the use, connection or disconnection of the standpipe from the water mains.
8. Solo Water will not charge the applicant for the cost of repairs or replacement of the standpipe where the damage is due to:
 - Normal fair wear and tear;
 - Manufacturing fault.
9. The Applicant is responsible for any wilful or incidental damage, other than wear and tear, to the standpipe(s), whether the damage has occurred with or without the Applicant's knowledge.
10. You must not damage, remove or tamper with the water meter, backflow prevention device or strainer of a metered standpipe.
11. Damaged standpipes must not be used.
12. Any deviation from the approved intended uses will result in confiscation of the standpipe.
13. The Applicant is responsible to ensure the safekeeping of the standpipe during the hire period.
14. Prior to using the standpipe, the Applicant, their employees or authorised personnel will:
 - a. Inspect the standpipe for any visible sign of defect before use;
 - b. Undertake a risk assessment to effectively manage backflow prevention and other potential risks associated;
 - c. Put in place procedures to effectively manage the potential risks.
15. The Applicant will keep a log book of all water drawn and provide the log book to Solo Water upon request. The log book must contain:
 - a. Standpipe meter number;
 - b. Standpipe Approval number;
 - c. Name and signature of the person who used the standpipe;
 - d. Date and time for each load or usage;
 - e. The location of the hydrant used including the street name and suburb;
 - f. Name and address of delivery address (water cartage)

Approved Water Uses For Recycled Water

1. A recycled water management plan must be submitted and approved by Solo Water before accessing recycled water from the Solo Water's service area. Subject to management plan approval, recycled water can only be used for the approved uses listed below.
2. Recycled water must be accessed via a metered lilac coloured standpipe with suitable backflow device fitted and dedicated for recycled water use only.
3. Recycled water standpipes must not be used to access drinking water. Drinking water standpipes must not be used to access recycled water.
4. Recycled water approved uses:
 - a. Irrigation;
 - b. Landscaping;
 - c. Dust suppression;
 - d. Construction;
 - e. Maintenance related activities;

- f. Washing cars and outdoor cleaning.
- 5. Recycled water unauthorised uses:
 - a. Recycled water is not fit for human consumption, ingestion or general human contact including immersion;
 - b. Recycled water can not be used to fill or top up swimming pools or spas;
 - c. Recycled water can not be used to fill residential rainwater tanks;

Water Cartage/Storage Tanks On Vehicles

- 1. If carting water for drinking water purposes, the Applicant must advise NSW Health, be registered with NSW Food Authority and return a Drinking Water Carter Quality Assurance Program (QAP) to NSW Health.
- 2. The Applicant is to provide Solo Water with a Drinking Water Carter QAP or recycled water management plan (as relevant to the use) and ensure it complies with relevant legislation and regulatory guidelines, and meets Solo Waters approval before you access any fill points, connect any tanker, take water from Solo Water infrastructure, or use potable or recycled water in Solo Water's service area.
- 3. You are to comply with your QAP and recycled water use management plan.
- 4. Water cartage/storage tank(s) must be inspected every 12 months on or before the anniversary date of the licence to ensure compliance with AS 3500.1.2003.
- 5. The owner/carrier must provide evidence of annual inspections to Solo Water upon request.
- 6. The water cartage/storage tank(s) must be fitted with an approved air gap or backflow prevention device to provide backflow protection in accordance with the Australian Standard AS 3500.1.2003.
- 7. The water cartage/storage tank(s) must not have any other method of filling the tank other than via the approved backflow prevention device.
- 8. You are to prevent water from leaking from the tanker, storage tank and all equipment.
- 9. The water cartage/storage tank must be inspected and a copy of the inspection report provided prior to approval of the application.
- 10. Only tanks approved in this application can be filled. Another application is required for additional vehicles.